



**Arizona State Board of Pharmacy**  
1700 W. Washington, Suite 170  
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[www.azpharmacy.gov](http://www.azpharmacy.gov)

**NOTICE & AGENDA FOR MEETING  
OF THE ARIZONA STATE BOARD OF PHARMACY'S  
CONSUMER COMPLAINT REVIEW COMMITTEE**

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Arizona State Board of Pharmacy's Consumer Complaint Review Committee (Committee) and to the general public that the Committee will hold a regular meeting open to the public on:

**March 16, 2009 beginning at 10:00 A.M.**  
**Arizona State Board of Pharmacy Office**  
**1700 W. Washington, 2<sup>nd</sup> Floor Board Office/Conference Room**  
**Phoenix, AZ 85007**

One or more of the members of the Committee may participate in the meeting by telephonic communications.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board or its Committees from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting Cheryl Frush, Deputy Director at 602-771-2727. Requests should be made as early as possible to allow time to arrange the accommodation.

During the course of the meeting, the Committee, upon a majority vote of a quorum of the members, may, when necessary, hold an executive session for the purposes of obtaining obtain legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3). The executive session will be held immediately after the vote and will not be open to the public.

The Committee Chair reserves the right to change the order of items on the agenda, except for matters set for a specific time.

The Agenda for the meeting is as follows:

**OPEN SESSION**

1. **Call to Order**
2. **Declaration of Conflicts of Interest**

**EXECUTIVE SESSION**

Pursuant to A.R.S. § 38-431.03(A)(2) and (3), the Committee, upon a majority vote of a quorum of the members, will go into Executive Session on the following items: to discuss, consider and receive records, information and/or testimony required by A.R.S. § 32-1940 to be kept confidential; and to obtain legal advice. All meeting attendees will be required to leave the meeting room during Executive Session. Any Committee vote will follow in Open Session.

3. **Review and Discussion of the Following Open Complaint/Investigation Files:**  
(See Schedule "A" – a detailed listing of complaints is posted with the agenda in the Board office)

**OPEN SESSION**

4. **Legal Action** - Committee may take action on any of the matters discussed in Executive Session. The action may include instructions to investigators or legal counsel or recommendations to the Board.
5. **Adjournment**

Prepared and Posted 03/12/2009 CF

**Arizona State Board of Pharmacy- Consumer Complaint Review Committee**

**March 16, 2009**

Arizona State Board of Pharmacy Office

1700 W. Washington, Second Floor Board Office/Conference Room

Phoenix, AZ 85007

**SCHEDULE "A"**

**COMPLAINT REVIEW - LIST OF COMPLAINTS BEING REVIEWED**

Complaint Number	Respondent
3622	Wayne Cohen – Pharmacist James Haislet – Pharmacist Roberta Sessions – Pharmacy Technician Trainee Walgreens #5208 – Permit Holder
3623	Wayne Cohen – Pharmacist James Haislet – Pharmacist Roberta Sessions – Pharmacy Technician Trainee Walgreens #5208 – Permit Holder
3624	Tracy Allen – Pharmacist Dolores Villafana – Pharmacy Technician Trainee
3626	Stephen Nathanson – Pharmacist
3638	Frank Llamas – Pharmacist Celeste Togaba – Pharmacy Technician
3639	Walgreens #07304 – Permit Holder
3644	Diamondback Drugs – Permit Holder
3645	Janice Tysoe – Pharmacist in Charge
3646	Holly Frandsen – Pharmacist
3647	Babak Haghshenas – Pharmacist
3653	Robert Carranza – Pharmacist
3654	Susan Klumb – Pharmacy Technician
3640	Chad Massey - Pharmacist

Prepared and Posted 03/12/2009 CF